

POLICY

on refunds for the provision of educational services

ATMO EDUCATION LTD for the 2026-2027 academic year

1. This Policy defines the grounds and procedure for refunding funds paid for the provision of educational services at ATMO EDUCATION LTD (hereinafter referred to as the School).
2. This Policy is an internal local act of the School and applies in the School's relations with customers of educational services who have concluded a Public agreement with the School for the provision of educational services (hereinafter referred to as the Public agreement).
3. For the purposes of this Policy, an educational service is considered to be provided, in particular, if the School provides the student with access to the appropriate learning environment, educational materials, classes, consultations, assignments, work review, feedback, and other components of the educational process provided for by the Public agreement and/or the educational program.
4. The Customer has the right to cancel the Public agreement within 14 days from the date of entering receive a full refund in accordance with UK consumer law, less any costs incurred by the School to that point, as well as the Enrolment fee and Deposit. To cancel, the Customer must contact the School in writing via email or their electronic account with a corresponding application. The application will be processed within 14 days from the date of its receipt.
5. To refund funds, the School may request additional information necessary to make the payment.
6. The School plans to detail the grounds and procedure for refunding funds, so the text of the document is not final and will be updated in the near future.

Director

SVIATOSLAV SEREBRIANSKYI